

# Law Society of Ireland Product Returns Policy

We hope that you're pleased with your purchase from Law Society of Ireland, however we do understand that occasionally, you may need to return products to us. Please note that our product return policy does not affect your statutory rights

## Products Are Defective On Arrival

If you find that your products are defective on arrival, then you are entitled to a replacement or a refund. Please return the product to Law Society of Ireland in appropriate packaging with an explanatory note, within 7 working days. A replacement or refund will be dispatched within 72 hours of receipt.

## Product Become Defective During Use

If your products become defective during use, then you are entitled to a replacement or a refund. Please return the product to Law Society of Ireland in appropriate packaging with an explanatory note. A replacement or refund will be dispatched within 72 hours of receipt.

## Goods Not As Ordered

If you receive products from us that differ from what you have ordered, please notify us as soon as possible and we will arrange the dispatch of the correct product. Please return the product to Law Society of Ireland in appropriate packaging with an explanatory note.

## Post & Packing

The cost of the goods includes postage and packing to Ireland and the UK only. If you live in a different country, please [contact us](#) as additional rates may apply.

## If You Have Simply Changed Your Mind

If you have ordered products from us, but then simply decided that you wish to cancel your order, then you are entitled to do so and have any money that you have paid to us refunded, provided that:

(a) the products have not been in your possession for more than 7 working days after the day on which you received the goods ('working day' means all days other than Saturdays, Sundays and public holidays); and

(b) the product is unaltered and undamaged and is fit for resale and

(b) you return the product to Law Society of Ireland in appropriate packaging with an explanatory note.

You will receive a refund via your original payment method as soon as reasonably practicable, but no later than 30 days after the cancellation of your order has been received by us in writing.